



FOR IMMEDIATE RELEASE:

SirsiDynix BLUEcloud Mobile Enhancements Now Include Patron Self-Service and Click & Collect

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SIRSIDYNIX

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December 04, 2020, Lehi, UT—To allow for safer, contactless circulation in response to the challenges that COVID-19 is presenting to the libraries, SirsiDynix announced enhancements to the BLUEcloud Mobile application with Patron Self-Service and Click & Collect. The new optional workflows allow patrons to use their mobile devices to check books in and out with barcodes and RFID systems. This functionality is supported by vendors such as 3M, Bibliotheca, PV Supa, FE, Envisionware, and D-Tech.

SirsiDynix also announced curbside pickup 2.0 functionality for BLUEcloud Mobile customers with the new Click-and-Collect feature. Unlike other current curbside offerings, SirsiDynix's Click-and-Collect functionality does not require appointments, but rather allows the patron to indicate that they are on their way to pick up their holds right then. Library staff have a staff interface they can access from a tablet, laptop, or desktop to manage the requests for pickup, including the ability to set library pickup hours, establish a parameter on the number of incoming patrons they can serve at a time, and fully customize it to fit how the library is planning on offering this service.

"We are extremely happy with the upgrades to BLUEcloud Mobile," said Sara Teas, Digital Interfaces Coordinator at Fort Vancouver Regional Library District. "It's allowed us more flexibility in communicating with patrons when they're nearby. The manager at one of our busier branches said going to no reservations and adding the app freed up her staff to do more work elsewhere. She was delighted."

"These improvements will benefit every library that chooses to implement them, from small local libraries to large urban libraries," said Bill Davison, SirsiDynix CEO. "COVID-19 has placed a strain on all existing workflows, and we are pleased to provide our customers with a solution that not only simplifies and streamlines the adaptations they've made, but also considers the safety of both library staff and the patrons they serve."

For more information about recent BLUEcloud Mobile upgrades and plans for further development, visit <https://www.sirsidynix.com/bluecloud-mobile/>



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About SirsiDynix

SirsiDynix believes in the power of libraries. Transforming and shaping their communities every day, that power inspires us to connect people with knowledge at more than 23,000 libraries worldwide. SirsiDynix technology combines relevant resources with the Best Library User Experience (BLUE). With our Best-of-Breed approach, SirsiDynix gives libraries the greatest and most expansive range of options for their software. Complemented by the most experienced training, consulting, and support staff in the industry, SirsiDynix helps libraries to reach their highest potential while serving their communities. To find out more, visit www.sirsidynix.com.