From “Biblioboxes” to Learning Environments: The Future of Library Space

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Webinar Outline

• History and current trends
• Future trends
• Key messages from *The Future of Library Space*
• Polls
• More information
• Questions and discussion
Poll: What kind of library?

• Four-year college or university
• Community college
• Public
• School
• Other (enter in chat box)
Trends in library services and spaces: Past

• “Biblioboxes”
• Selecting, housing and circulating materials
• Reference and instructional services
• Special Collections
• Programming
• Study space (shhh!)
Trends in library spaces: transition

Stacks

Dynamic learning spaces
Trends in Library Spaces: current and future

- Learning Commons
- Group study
- Reflective study
- Faculty and graduate student spaces
- Classrooms
- Other learning services
Trends in Library Spaces: current and future

- Digital Media
- Maker spaces
- GIS
- Data Visualization
- Digital Humanities
- Gaming labs
- Flexible classrooms
Poll: Have you done a major renovation of your library in the last five years to repurpose space?

- Yes
- No
- If yes, please enter a few details in the chat box
Assessment

• Ethnographic studies
• Observational studies
• Surveys
• Focus Groups
• Personas
Future of Library Space

- Emerald Publishing 2016
- Advances in Library Administration and Organization Series v. 36
- Edited by Samantha Schmehl Hines & Kathryn Moore Crowe
Creative Spaces in Libraries
Eric D. M. Johnson

- Not just a recent phenomenon
- “Non-textual” content
- Important 21st century skills
  - Critical thinking and communication
  - Information and media literacy
  - Life and career skills
Libraries as Safe Spaces
Rachel Wexelbaum

• Safe space for patrons and employees for learning, teaching and sharing

• History
  • American Library Association Code of Ethics
  • IFLA Code of Ethics
  • Neither addresses spaces specifically

• Recommendations on how libraries can be safe spaces for all
  • Mission statements
  • Effective guidelines for behavior
  • Security cameras
  • Ensure promotional materials are diverse
  • Cultural competency training

• Ensure promotional materials are diverse
Service Design
Kris Johnson

• “Holistic, co-creative and user-centered approach to understanding consumer behavior for the creation or refining services.” (Marquez & Downey, 2015)

• Case study to illustrate service design process

• Used framework to develop master plan for the library at Montana State

• Resources for administrators to adopt Service Design
Library as Place to Library as Platform
Cornell University

- Library as Platform
  - Share knowledge
  - Create
  - Display and discuss work
  - Capture and preserve community knowledge

- Libraries adapt by:
  - Supporting 21st century literacies
  - Nimble organizational structures
  - Flexible staff
  - Continual renovation of space
Quiet study
Christy Goodnight & Eric Jeitner

• Students dissatisfied with quiet study options
• Shifted renovation plans
• Marketed to students made signage clear
• Collected usage data for future planning
Learning Theatre
Teachers College

• Increased traffic in the library
• Requests for other activities
• Engaged users with exploratory sessions and workshops
• Designed very flexible space for wide variety of uses
  • Movable dividers
  • Pipe grid for electrical, lighting, data, audio, video
• Staff development
• Enhanced learning opportunities
Poll: Have you collaborated with partners on campus or in your community to develop new spaces in your library?

• Yes
• No
• If yes, please share a few details in the chat box.
Building Back Better (BBB) Libraries
University of New Mexico

• Framework for preparing for and implementing recovery from disasters
• Applied framework to implement renovation
• Resulted in improved spaces
Personas
Holt Zaugg

• Often used in marketing and design
• Users with common use patterns
• Collect data to develop personas
  • Focus groups
  • Interviews
  • Observations
  • Ethnographies
• Use personas to design spaces

• Study carrels
• Creativity Innovation and Design Lab
• Group Study Rooms
• Sampler Zone
Significance of the book

• In-depth theoretical articles
• Case studies
• Broad nature of chapters
• Wide variety of libraries
• Maps the future
• Great literature reviews
Recent articles

• Inside Higher Ed article
  • November 10, 2016
  • Why academic libraries aren’t just expensive vanity projects

• Libraries as the intellectual crossroads of a campus
  • December 2016
  • Project Information Literacy interview with Joan Lippincott
More information on library spaces

- Coalition for Networked Information (CNI)
- Learning Spaces Collaboratory
- Library Assessment Conference
- Journal of Learning Spaces
- Society for College and University Planning
- Please mention others in the chat box
Questions and discussion